



**FURRY FRIENDS**  
LUXURY PET RESORT

# Rules & Regulations

## By Appointment Only

To keep the resort running smoothly, it is important to arrive **on time** to your appointment. Doggie Daycare is by reservation only. Please call if you need to change reservation dates or arrival & departure times. We keep our doors locked, so please use our intercom system for entry. We are closed daily from 12pm-2pm.

## Boarding Check-Out Appointments

For all of our overnight guests, check-out time is BEFORE noon. We are closed from 12pm-2pm. If pet(s) are picked up after noon, a half night of boarding will be charged per pet.

## Vaccination Proof

It is the pet owner's responsibility to provide written proof of current vaccinations. Feed store & online vaccination proof will not be accepted. Vaccines need to be done at least a week prior to boarding so that your pet is protected prior to coming in.

## Required Dog Vaccinations

Required Dog Vaccinations RABIES, DAPP (distemper/parvo), LEPTO, & BORDETELLA (kennel cough). **Important:** Dogs need to have yearly parainfluenza protection. Please turn in vaccine records well in advance of reservation to ensure records meet our requirements. The Influenza vaccine is highly recommended (not to be confused with parainfluenza) - Please consult your veterinarian.

## Required Cat Vaccinations

FVRCP (distemper/upper respiratory) is required for cats boarding. FVRCP & RABIES will be required for cats needing bathing services.

## Spayed/Neutered

All pets must be spayed / neutered if over 6 months of age.

## Low Stress & Fear Free Environment (Anxiety/Stress)

If your pet is exhibiting signs of fear, anxiety or stress, the resort staff will contact you. If accommodations for an emergency contact person to pickup cannot be made or we are unable to reach you, your pet will be examined by the veterinary staff at Cuyamaca Animal Hospital. If deemed necessary, they will be medicated with a mild sedative depending on the severity of the signs they are exhibiting.

## For Dogs - Daycare Playgroups, Barking, & Aggression

While striving to provide an environment as low stress & fear free as possible for our guests, we cannot accept uncontrollable, incessant barking or aggressive pets. Incessant barkers cause stress in our other boarding guests. We **highly recommend** your pet come in for a half or full day of daycare to ensure they will be comfortable & adjust well during their boarding stay.

We separate our daycare playgroups according to size and temperament. However, this is done on a case-by-case basis (and with our best judgment) as exceptions are occasionally made depending on the dog. I.e. some smaller dogs do better with bigger dogs and visa versa depending on many factors.

## Medications/Supplements

ALL medications & supplements need to come in their original prescription bottles or packaging. Please do not prepackage medications/supplements in pill containers, pet's food, pill pockets or zip lock bags. This is for the safety of your pet as well as our staff.

## What To Bring

Resort does provide bedding & food. Please bring food from home if your pet is on a special diet or puppy/kitten food. You are welcome to bring two bedding items and up to three toys per pet. Resort has plenty of bowls, canned food lids, spoons, measuring cups, etc. If you think your pet may chew our provided bedding, we do ask that you bring your own. If your pet uses potty pads at home, please bring them.

## Flea Control & Bathing

All pets need to be free of fleas & other external parasites. All pets are flea combed upon entering the resort. If fleas are found at any point during their stay, a bath & flea preventative will be applied at the owner's expense. All pets are **highly recommended** to be current on flea preventative. We recommend your dog be bathed before leaving as they can get dirty playing in the yard especially if playing with other dogs.

## Holiday Operations / Daycare Holiday Hours

We are closed to the public on major holidays but are here to care for the guests. Boarding rates increase during major holiday periods (dates are up-to-date on our website). Deposits are required for all major holidays. There is a 3 night minimum on scheduling boarding for Thanksgiving and Christmas reservations.

Daycare is typically not offered during holiday rates to ensure we have space for those needing overnight care; however, you are welcome to call the day before and if we have not booked our spaces with overnight guests, we would be happy to schedule your dog for daycare since it is still offered for our overnight guests.

I understand that my pet must be in good general health and possess a disposition suitable to play or stay at the resort (no uncontrollable barking or aggressive behavior). Though all dogs are interviewed at Furry Friends Resort, this process cannot take into account all aspects of a pet's behavior in all situations. I understand that I will be responsible for any damage done by my dog or cat to persons, property, or other animals. If it is deemed necessary by the staff at Furry Friends Resort, my pet may be treated for emergency care by the veterinarians and staff of Cuyamaca Animal Hospital and I assume full financial responsibility for any and all expenses involved. It is my responsibility to **ensure that proof of all vaccinations and other requirements is provided to Furry Friends Resort prior to my pet(s) being accepted for services including boarding, daycare or bathing.** Abandoned pets will be handled in accordance with Section 1834 of the California Civil Code.

I have read the attached Rules & Regulations and agree to abide by them. I agree to accept all the terms, conditions, and statements of this agreement.

Owner or responsible party (please print): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_